

# Louisiana Center for Evidence to Practice's E2P LEARN Platform

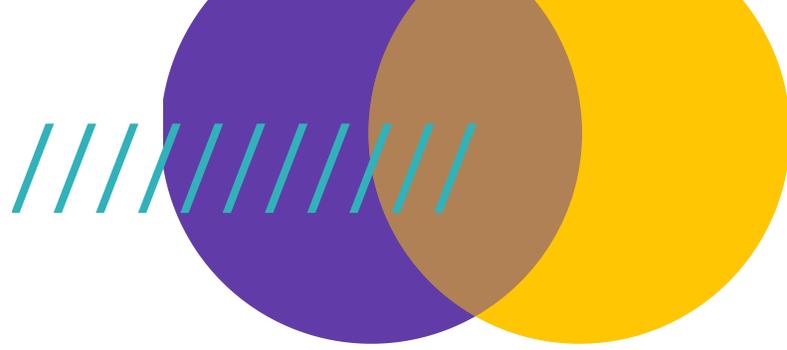
A How-to Guide for Youth  
Mental Health Crisis Response  
Workforce Training



[learn.laevidencetopractice.com/](http://learn.laevidencetopractice.com/)



# INTRODUCTION



## ABOUT THE GUIDE

- The Louisiana Center for Evidence to Practice, in partnership with the Louisiana Department of Health - Office of Behavioral Health, is supporting the development and training of a mental health crisis response system workforce to navigate the new services under the Louisiana Crisis Response System (LA-CRS).
- The purpose of this guide is to help trainees taking part in the Mental Health Crisis Response Workforce training in navigating the Center's online training platform, E2P Learn.
- For a video tutorial, please visit this video here.

## E2P LEARN

### The Center's Online Learning Platform

- Visit the platform at <https://learn.laevidencetopractice.com/>

## MENTAL HEALTH CRISIS RESPONSE WORKFORCE TRAINING

- The training consists of a combination of trainings you will complete on your own, trainings that are facilitated by a trainer, and demonstration sessions.

## WHAT'S IN THE GUIDE?

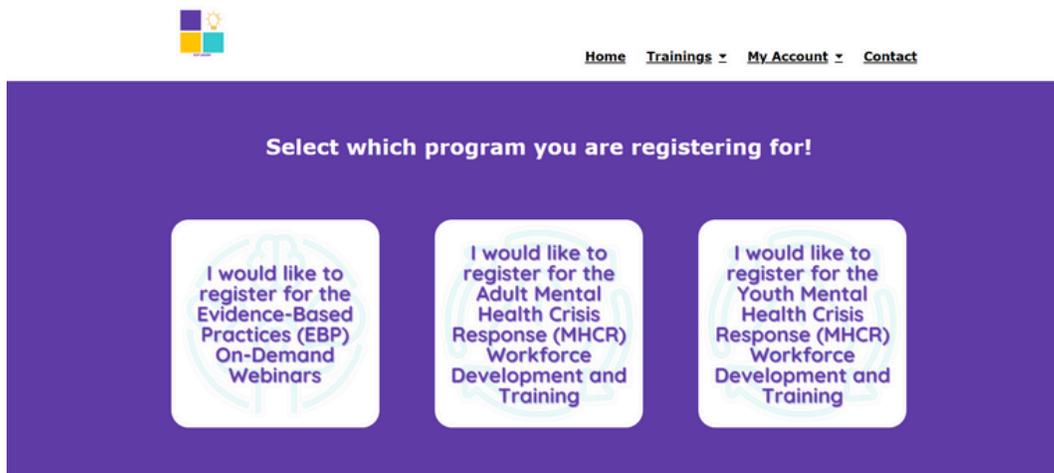
- 01 REGISTRATION**  
How to register an account.
- 02 ACCESS RESOURCES**  
Where to find important resources
- 03 TRAINING PROCESS**  
How the training flows
- 04 ACCESS TRAININGS**  
How to view and complete training modules.
- 05 FREQUENTLY ASKED QUESTIONS**  
Have a question? We may have answered it.

## HOW TO REGISTER ON E2P LEARN



- Please use **GOOGLE CHROME** or any other web browser EXCEPT Internet Explorer to access the website.
- Go to <https://learn.laevidencetopractice.com/>
- You will be directed to the E2P Learn Home page.
- Click 'My Account' in the righthand corner.

- Click '**Registration**'.



- Click on 'I would like to register for the Youth Mental Health Crisis Response (MHCR) Workforce and Development Training'

# REGISTRATION

- Create a User Name and type in your work email.
- Please use your name as your username.

### Youth MHCR Training Registration

Register for the Youth Mental Health Crisis Response (MHCR) Workforce Development Training here.

**Username \***

  
**Password \***

Enter Password

Confirm Password

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**First Name \***

**Last Name \***

**Email \***

**Phone**

**Which best describes your employment? \***

Contractor

Full-Time Employee

Part-Time Employee

LSUHSC-NO/LDH-OBH Consultant/Trainer

**Are you Licensed? \***

Yes

No

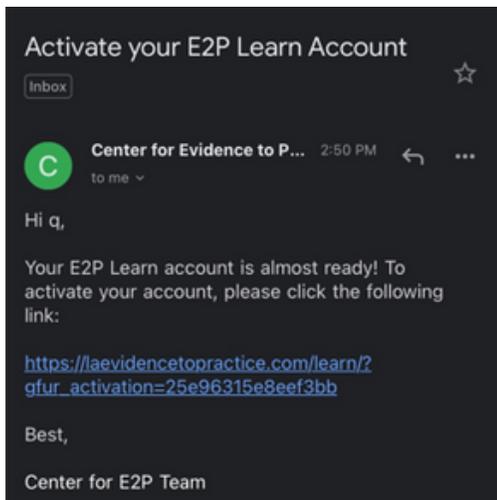
**Do you work for a Medicaid Managed Care Organization (MCO) or ViaLink? \***  
(i.e. you work at Aetna, AmeriHealth, Healthy Blue, Humana, Louisiana Health Care Connections, Magellan, ViaLink, or United Healthcare Optum)

Yes

No

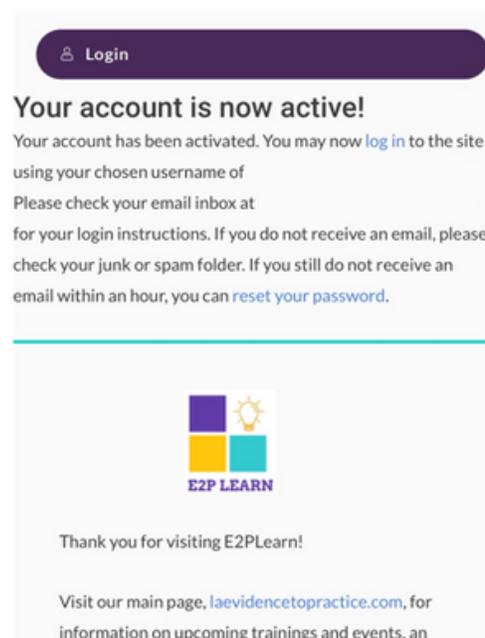
- Fill out registration form as it pertains to your job role, qualifications, and employer
- Complete the entire Registration form and hit Submit.

## How to Register on E2P Learn



- You will receive an 'Activate your E2P Learn Account.'
- Click on the link in the email to activate your account. Please check SPAM or JUNK folders for the email.

- You will be directed to this page.
- Your account is now active and you can go to Login and enter your Username or Email and password.

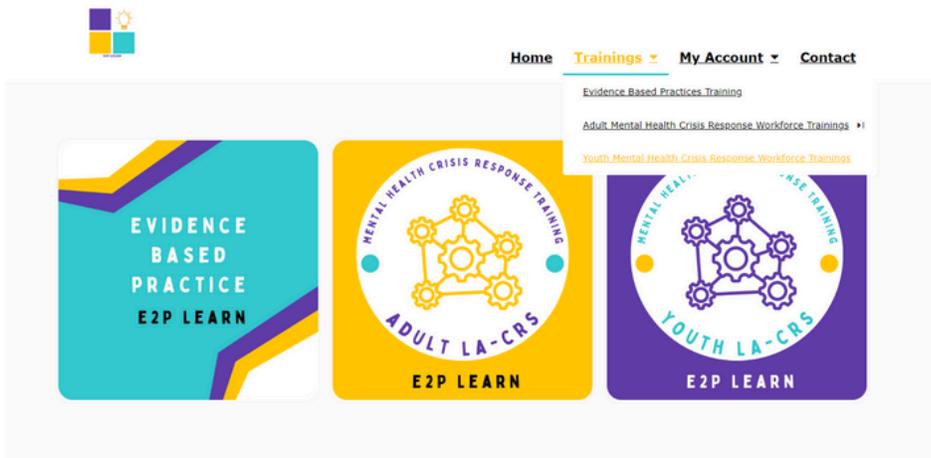


**If you DO NOT receive an activation email within 30 minutes, please contact the Center at [EvidencetoPractice@lsuhsu.edu](mailto:EvidencetoPractice@lsuhsu.edu).**

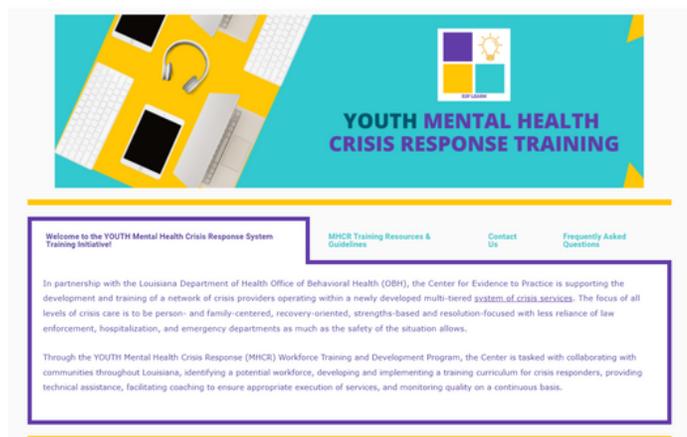
# ACCESS RESOURCES

## Accessing Resources

- Once you are logged in, go to the 'Youth Mental Health Crisis Workforce Trainings' tab at the top.



- After clicking on that tab, this is the page that you will see.



- Click on the **MHCR Training Resources & Housekeeping** for important resources.
- Click on **Contact Us** for any questions.



# TRAINING PROCESS

## UNDERSTANDING TRAINING PROCESS



- Scroll down to see the MHCR Training Flow, agenda & links.

- Click on arrow to see training dates and links for available synchronous and skills demonstration trainings.

### ▲ [MARCH 2024 SYNCHRONOUS ZOOM TRAINING](#)

To sign up for the March training sessions on Zoom, see below.

Click [here](#) for Day 1 and 2.

- Day 1 – March 14 from 9am to 1pm CST
- Day 2 – March 15 from 9am to 1pm CST

Click [here](#) for Day 3 and 4.

- Day 3- March 21 from 9am to 1pm CST
- Day 4- March 22 from 9am to 1pm CST

### ▶ [APRIL 2024 SYNCHRONOUS ZOOM TRAINING](#)

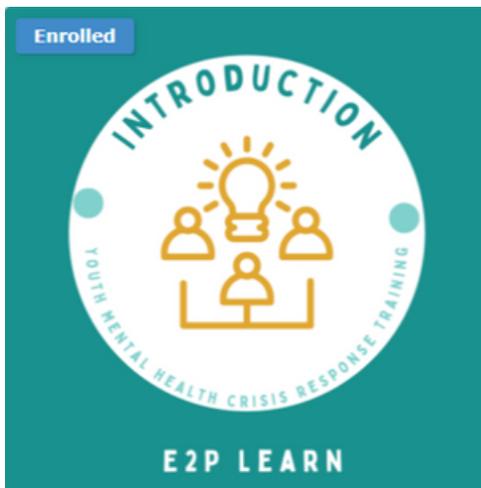
### ▶ [MAY 2024 SYNCHRONOUS ZOOM TRAINING](#)

### ▶ [JUNE 2024 SYNCHRONOUS ZOOM TRAINING](#)

# ACCESS TRAININGS

## HOW TO COMPLETE TRAINING MODULES: AN EXAMPLE

- Scroll down to access the Youth MHCR training modules.



**Module 1: Introduction to Youth Mental Health Crisis Response Training**

[Start Module](#)

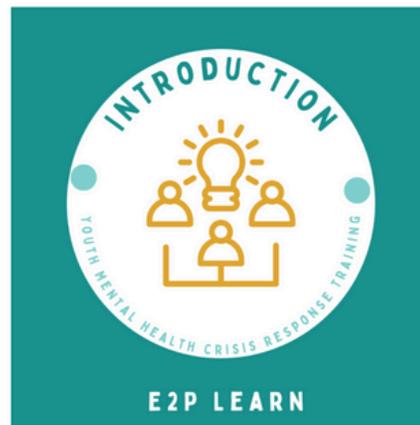
- Click on 'Start Module.'

# ACCESS TRAININGS

- You'll be able to see the Training Module Description, Learning Objectives, Mode of Delivery (on your own or facilitated by a trainer), and specific instruction for that module.

- Click 'Start Module.'
- A Module Lesson will take two forms. A video lesson to be done independently or lesson materials associated with a synchronous module delivered via Zoom.

## Module 1: Introduction to Youth Mental Health Crisis Response Training



### Training Description

This training module is designed to introduce participants to the Youth Mental Health Crisis Response System Workforce training. It will provide an overview of training expectations and timeframe as well as considerations for participants to keep in mind as they complete this training.

Furthermore, the training module is designed to provide an introduction to guiding principles of the Louisiana Youth Crisis Response System, a system that aims to center the voices of those with lived experience and is person-centered, recovery-oriented, resolution-focused and strengths-based.

### Learning Objectives

- Participants will learn the guiding principles of the crisis response system and be provided with an overview of how they apply to the Louisiana Youth Crisis Response System.
- Participants will practice reframing their thinking to align with the goals and guiding principles of the crisis response system.

### Mode of Delivery

This module is asynchronous to be completed on the participant's own.



Pre-Zoom call training sessions approach/lesson modules via E2P Learn platform

### Who is required to complete this module?

You are required to complete this module if you are:

- Agency Leadership
- Agency Medical Director
- Team Clinical Director/Supervisor
- Direct Care Staff
- Support Staff
- MCO Call Center Staff

### Time

This module is approximately 50 minutes.

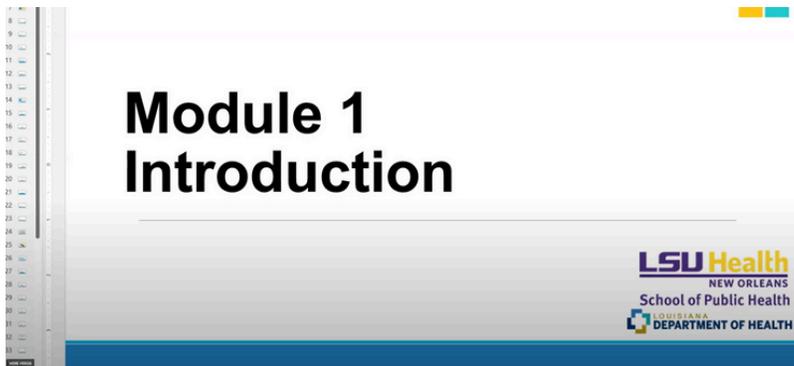
### Instructions

Please click 'Start Module' to watch Module 1.

[Start Module](#)

# ACCESS TRAININGS

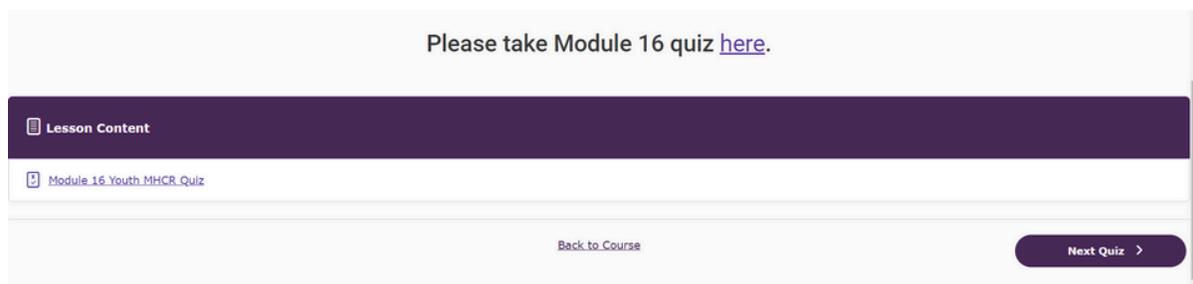
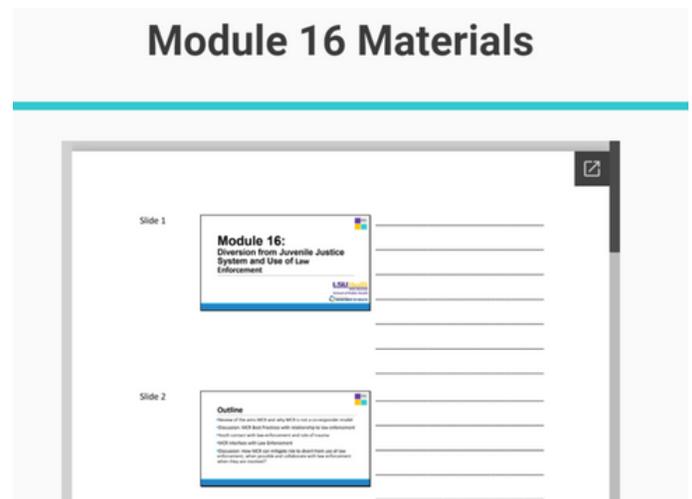
## Video lesson



- On this page, you will be able to watch and complete the training if it is a self-directed module (i.e. asynchronous).
- Videos must be watched on the E2P platform. Clicking 'YouTube' on the video will take you to a different window and your progress will not be tracked.
- On lesson pages, click the **"Mark Complete"** once you have finished the video or materials.

## Material or Activity Lessons

- All modules that are facilitated by a trainer online (i.e. synchronous) and the skills demonstration sessions are on Zoom. See page 7.
- Each synchronous Module done via zoom has the slides provided with space for notes.
- There may also be an additional required activity.



- Keep a look out for quizzes throughout the training that you must complete in order to move to the next training. The post-test evaluation will appear only after you complete the training module, and have hit 'Mark Complete'.

# FREQUENTLY ASKED QUESTIONS

## HOW DO I SEE MY PROGRESS?

- You can go to the 'My Account' tab to see your progress throughout the training.
- You can also see your progress by looking at the Progress bar for each specific module.



## HOW WILL I KNOW IF A TRAINING IS FACILITATED BY A TRAINER OR IF I SHOULD COMPLETE IT ON MY OWN?

- You will be given a Training Delivery schedule prior to the beginning of training with an indication of mode of delivery for each module.
- Furthermore, on the Module course page, you will see how the module will be delivered under the Mode of Delivery section.



**Asynchronous on your own**



**Facilitated on Zoom by trainer**

# FREQUENTLY ASKED QUESTIONS

## I CAN'T ACCESS THE NEXT MODULE. WHY?

- Training modules must be accessed in chronological order, meaning you have to take Module 1 before Module 2 and so forth.
- Please make sure you have completed the modules prior to the one you cannot start. This includes completing reading materials and evaluations as applicable.

Module 4: Fundamentals of Modern Crisis Response System



To take this lesson, you need to complete the following course first: [Module 3: Voices of Lived Experiences Part One](#)

## I FORGOT MY PASSWORD. HELP!

- Click on Login and hit 'Lost Your Password?'
- Insert your Username or Email Address.
- Check your inbox for the Reset Password email. Please check Spam or your Junk folder.

Home Evidence Based Practices Training Mental Health Crisis Response Workforce Trainings My Account Contact

Username or Email Address

Password

Remember Me

Log In

Lost your password? Register





Please enter your username or email address. You will receive an email message with instructions on how to reset your password.

Username or Email Address

Get New Password

Log in | Register

— Go to Center for Evidence to Practice: Learn

# Have questions?



## Contact

You can reach out to the Center staff at [EvidencetoPractice@lsuhsc.edu](mailto:EvidencetoPractice@lsuhsc.edu) or Hasheemah Afaneh, Program Administrator at [hafane@lsuhsc.edu](mailto:hafane@lsuhsc.edu) or call at 504-568-5735 for further assistance.

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